

The Eagle Extra

SPRING/SUMMER 2022

WELCOME...



We would like to welcome all the new residents who have joined us in the last few months. The staff will do their best to insure that you are comfortable and happy in your new home.



PETS

Pets are restricted to specific buildings and unless you registered your pet with the office and are paying pet rent, you are in violation of your lease agreement. All registered pets are required to have a pet tag. Remember it is your responsibility to clean up after your pets, respect the rules, and your neighbors. No visiting pets are allowed.

FLOWERS

With spring and summer arriving, flowers will be offered once again, free to tenants. An order form is on the back of this newsletter and is due no later than May 12th. Please take advantage of this offer to help make your home and community beautiful.



FUN IN THE SUN

Spring is finally here and we plan to open the pool on May 30th, weather permitting. Food and glass containers are not allowed in the pool area. Bring your recreational pass to both the pool and sports areas. Pool hours may be limited based on available staffing. No life guards will be on duty and children under 16 must be accompanied by an adult 18 years or older.



PLAYGROUNDS

The playgrounds are a great place for your children to enjoy and use all summer. Please remember that they need to be supervised and have their recreational pass at all times. Site curfew is 11:00 PM. DO NOT ALLOW children to play near the retention ponds.



SUMMER TIME

With summer just around the corner, and the smell of barbeque in the air, please remember that all barbeque grills must be at least 10 feet from your building.

AFTER HOURS CALLS

Our after hours emergency line is only to be used for true emergencies such as fires, no heat, broken water lines, and lock outs.

Office Hours: Monday - Saturday 9:00 am - 5:30 pm

Office Phone: (248) 624-6600

After Hours Emergencies: (734) 437-0229

RENT PAYMENTS



Rent is due on the 1st of every month and is considered late on the 5th. If paying after the 4th, please include your late fee. Checks and money orders can be made payable to Eagle Pond Townhouses and need to include your name and unit number. Personal checks will not be accepted after the 12th.



TRASH PICK UP

Garbage must be put in sealed plastic bags and are not allowed to be put out for curbside pickup until Thursday morning. Garbage can also be stored in a sealed plastic bag in a container with a sealed lid on your back patio. No garbage or garbage container can be placed on your front porch. If there is a weekday holiday, pickup is delayed 1 day. Any trash needing to go in the dumpster must be placed inside the dumpster. Under no circumstances should garbage be left in front of or around the dumpster.

BULK TRASH PICK UP:

If you have large bulk trash items, they must be placed curbside no earlier than Thursday morning unless prior arrangements have been made with the leasing office. These items are to be kept inside your apartment until the morning of pickup.

MOWING DAYS

Mowing will be done, weather permitting on Tuesdays. Make sure to remove anything that may obstruct the mowing including items in the yard.



MAINTENANCE ISSUES

PLEASE be patient as we work through the supply and staffing shortage we are still experiencing. We have been hiring out some of the work and hope to have this resolved soon.



MISC. NOTES

Open fires or fire pits are not allowed at any time per city code.

If you are experiencing a leak and have contacted the office, please place a bowl/container to catch the water if possible until maintenance arrives.