

# the Eagle

extra

Office Hours: M - F 9:00 to 5:30  
Saturday 9:00 to 5:30  
Sunday 9:00 to 5:30  
(248) 624-6600

Manger: Bob Crum

## WELCOME ....

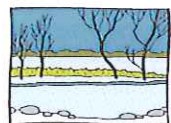


We would like to welcome all the new residents who have joined us in the last couple of months. The staff will do their best to insure that you are comfortable and happy in your new home. We welcome your suggestions for improvements to the Eagle Pond Townhouses.



## Ice & Snow

With the winter months here, we would like to take this opportunity to advise you that we cannot totally alleviate ice and snow in the parking lots and/or around the premises. Our snow removal service is efficient, and we do our best to keep all areas clear and safe for you to travel. However, often the elements are such that it is impossible to clear all areas 100%. Accordingly, we request that you be responsible for watching your step, and walking carefully to avoid these perils. We simply cannot assume the responsibility if you should slip and fall on an icy patch. This is one of the dangers of Michigan weather and one over which we have no control. We will continue to maintain as safe an area as is possible for you to walk.



## Ponds

Word of caution, please be sure to keep your children off of the ponds. They should not play near or on the frozen ponds, it is not safe.



## Pets



Having a pet in our community takes special permission from management. People who have pets are restricted to special limited buildings. Why? While some people are pet lovers and owners, others may NOT be, maybe because of allergies, fears or personal choice. Unless you reported your pet with the management office, and are paying pet rent you are in violation of your lease agreement. This also includes visitors and their pets. All registered pets are required to have a pet tag. The privilege of having a pet also means that you are responsible to clean up after your pet and to have your pets on a leash. So please respect the rules and your neighbors

## Front Porch

Front porches are not meant to be used as storage. Please make sure all summer garden items, children's toys and any other items are removed from the front area, This is most important in the winter to assure that your front walk is able to be cleared of snow. We can not be responsible for any items left on the front walks and porches.

## Cars



We ask that all our residents park in the appropriate parking areas. The carports must be kept clear of other stored items. We also ask that all vehicles have current plates on them, and be in drivable condition or we will have no choice but to let the city know they are an abandoned vehicle and have them towed at the residents expense.

For After Hours Emergencies Please Call: 734-422-6985 Just leave your name, apartment #, phone number, and the nature of the emergency. Maintenance will call you back as soon as possible.

## Carbon Monoxide

Just a reminder that your Carbon Monoxide detectors are battery operated. Please check to make sure these detectors are working properly. Please call the Eagle Pond Townhouse Office if your Carbon Monoxide detector is not working properly or you are not sure how to check to make sure it is working.

## Maintenance

Energy costs are always a concern to you, our residents. A simple step may help to control the rising cost we all face while heating our home. We will continue to clean your furnace on an annual schedule to help it operate more efficiently.

## Cleaning



With the colder weather upon us, we are sure that you have put away your "summer" items. Please make sure patio furniture and grills are stacked neatly and any other items are stored in your home.

## Porch or Patio Lights

If your porch or patio light is out please let us know. We would be more than happy to replace the bulbs for these fixtures .

